

Consultant

Results-driven Project Manager with over 10 years of experience leading cross-functional teams to successfully deliver complex projects on time and within budget. Adept at process improvement, stakeholder management, and leveraging technology to enhance project outcomes. Proven ability to drive business transformation through strategic planning, risk management, and clear communication.

Core Competencies

- Developing project plans and project definition documents
- Project Lifecycle Management (Initiation to Completion)
- Stakeholder Engagement & Communication
- Business Process Analysis & Optimization
- Risk Assessment & Mitigation
- Budgeting & Resource Allocation
- Agile & Waterfall Methodologies
- Requirements Gathering & Documentation
- Change Management & Facilitation
- Software Tools: MS Project, Visio, Azure DevOps, Jira Cloud, Lucid Chart, Adobe Suite, Wizsm, iGrafx

Relevant Experience

Various Industries | Finance, Healthcare, Technology, Public Sector

Key Achievements

- Led high-impact projects in finance, healthcare, and technology, ensuring alignment with organizational goals
- Developed and executed comprehensive project plans, including scope, schedules, budgets, and risk strategies
- Managed cross-functional teams, fostering collaboration and ensuring project deliverables met stakeholder expectations
- Created and delivered key project artifacts such as charters, scope statements, budgets, communication plans, and risk assessments
- Provided project status updates to senior and executive management, influencing decision-making and strategic direction
- Identified areas for process improvement, driving efficiency and cost savings across projects

Select clients

Public sector

- Toronto Police Services
- Greater Toronto Airports Authority (GTAA, Toronto Pearson International Airport)
- Ontario Ministry of Health (MOH)
- Ontario Association of Community Care Access Centres (OACCAC)

Banking and Finance

- MUFG (Mitsubishi UFJ Financial Group) Canada Branch
- CIBC (Canadian Imperial Bank of Commerce)
- RBC (Royal Bank of Canada)
- TD Wealth Management
- Moody's Analytics
- John Hancock/Manulife Financial
- HOOPP (Healthcare of Ontario Pension Plan)
- Sylphia Consulting/Asset Direct

Communications and Technology

- Rogers Communications Inc. (various business units)
- BCE (Bell Canada Enterprises)

Other Sectors

- BGRS (Brookfield Global Relocation Services)

Professional Associations

GARP (Global Association of Risk Professionals)

- active member

PRMIA (Professional Risk Managers' International Association)

- active member

Simplified Business Architecture Framework

- founding principle

STC (Society for Technical Communication)

- judge for the Society's International Technical Publication Competition
- managed a variety of executive committees, resolving conflicts between committee members and guiding them to successful completion of the committee's goals and objectives

Condominium Board of Directors

- past Board member

Certificates and training

- PMP Prep Course
- Canadian Advanced Drone Pilot license